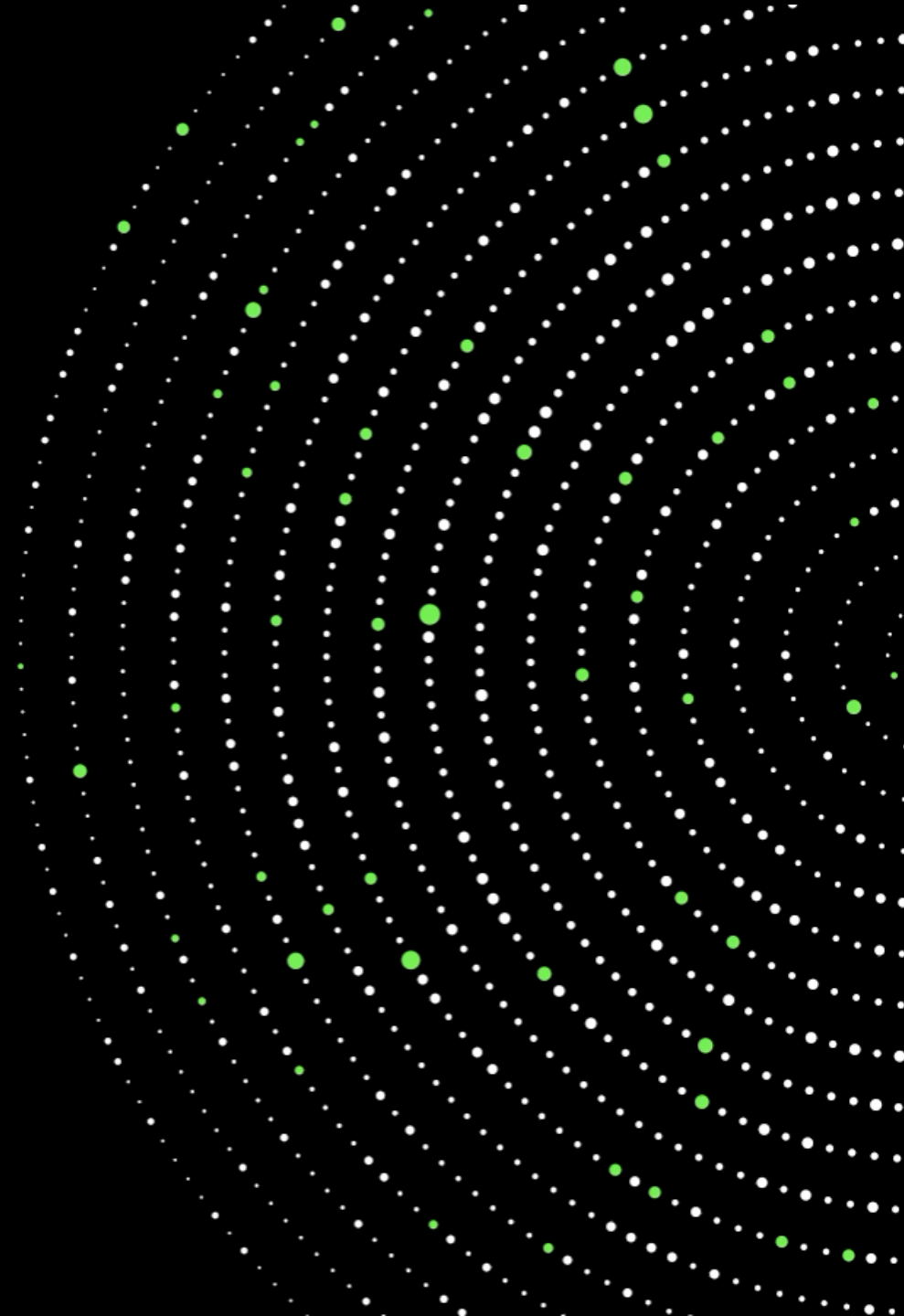# Celonis Process Management

Continuous Delivery

March 2024

Continuous Delivery
Principles

The Continuous Delivery principle allows Celonis to provide new versions with more speed and frequency and thus to improve overall quality.

All environments are reliably updated in short cycles so that the most recent version is available for you at any time

- Updates will be planned for every week
- Individual environments will always be updated with a delay of at least one week (depending on price level)
- A critical bug in one environment prevents the update of the other environments.

Customers may profit more frequently from new released features and decide individually whether a new feature should be applied for productive use or not.

➜ We reserve the right to automatically activate features that are necessary for the smooth operation of Celonis Process Management (e.g. performance optimizations).

➜ We recommend to apply new features in a testing environment (sandbox) first.

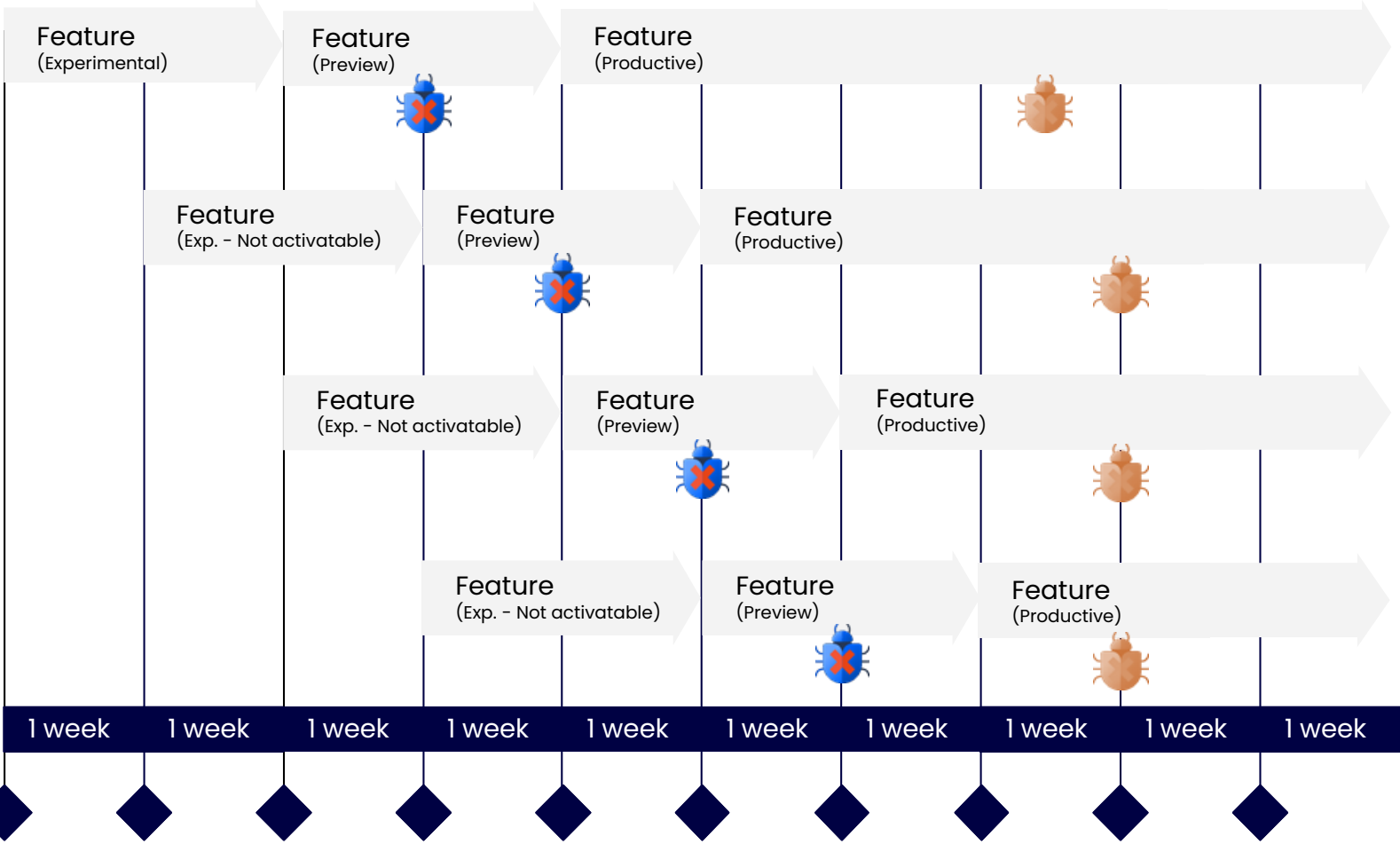➜ Please be aware that the activation will take some minutes to complete.

Continuous Delivery
Overview

Feature Flag Periods

	Development	Experimental	Preview	Released
		• Still some UI changes possible • Internal & external testing phase	• Approved by stakeholders • Can be used in Prod after testing in Sandbox	• Feature is officially maintained • Customer can decide to activate/deactivate a feature
Bugs	Everything allowed	No potential data loss	No general changes	No high known bugs
Cloud	-	Public Test Environment	Sandbox / Prod	Sandbox / Prod
OnPrem	DEV	TEST/ INT	TEST / INT	PROD